Draft Annual Budget 2021-2022

What do my rates pay

Your rates go towards a range of Council services that touch almost every aspect of our lives across a lifetime. These services help to improve your neighbourhood and create an inclusive, liveable and prosperous community. Below is a snapshot of the services supported by your rates.





Engagement, Advocacy and Communication

- Regularly invites feedback and input from the community on policies and services
- Community surveys and local research
- Advocates to get a fair go and fair share in state and government funding and advocates on other key strategic issues
- Keeps the community updated through printed information, e-newsletters, the website and social media







Parks, Leisure and Recreation

- · Design and maintenance of open spaces
- Street tree planting
- Sports field management and allocation to clubs
- Leisure centres at St Albans and Sunshine



- Five libraries offering access to a range of collections in print and online
- Public WiFi access
- Community centres and neighbourhood houses with classes for all ages and all abilities

Customer Service and Emergency Management

- Three customer service centres, telephone call centre and after
- 63,000 community requests processed annually
- Emergency management
- Responds to emergency call outs 24/7 to assist the community











Future Development

development

safety permits

· Protects local amenities

• Supports tourism and economic

Monitors major developments and issues building and other









Family, Youth and Children's **Services**

- · Maternal and child health
- Family and support services
- Immunisations
- Youth programs and services





Waste and Recycling

- Rubbish, recycling, hard and green waste collection
- Street cleaning, graffiti, litter and dumped rubbish removal
- Weed control and drainage maintenance











Council Meetings, agendas

Freedom of information



Sustainability and Strategic Transport

- Improves bicycle and pedestrian infrastructure
- Advocates for public transport improvements
- Reduces energy consumption and waste



Planning

- · Planning scheme
- Urban design frameworks
- Planning permit applications • Planning and heritage advice
- Victorian Civil and Administrative Tribunal advocacy







Infrastructure and Asset Management

- Manages and maintains community buildings and facilities
- Looks after roads, drains, footpaths











Governance

and minutes

and privacy





Arts and Culture

- Public art, arts spaces, support to community festivals
- Bowery Theatre













Compliance, Traffic and **Parking**

- Animal management and local laws
- Environmental health and food safety
- · Parking enforcement and traffic studies











- · Senior citizen centres







Finance, Performance and Risk

- Long term financial planning, annual budgeting and financial management
- · Performance reporting, auditing, and risk management









Business Support Services

- Human resources and organisational development
- Business transformation
- IT and telecommunications support across all Council services







A \$82.7 million Capital Works program, including...

\$43.6 million

Sports facilities upgrades





\$21 million Road and footpaths improvements

\$500,000

Town centre upgrades



\$3.6 million

Bike and shared paths



\$430,000 Sustainability projects



\$7.3 million

Playgrounds, parks and gardens

